



***AntS Measure™* - Network scorecard**

Benchmarking, performance measurement and scorecards are in use in most companies today. Companies benchmark their performance against the competition; quality control and process measures are pervasive throughout the enterprise and scorecards are frequently utilized to implement strategies in operations.

AntS Measure™ was designed to support all these measurement and benchmarking scenarios.

From individual companies to global networks

Unlike most other measurement tools, *AntS Measure™* was specifically designed for multi-unit benchmarking. Using the system, companies or organizational units can evaluate their performance in relation to their peers. Due to its versatility, the system can be easily tailored to fit different usage scenarios.

Main features:

- Versatile scorecard application for individual companies or networks
- Supports multi-company benchmarking
- Multi-level hierarchy of measures
- Supports common measurement frameworks
- Measures can be entered, calculated, consolidated or downloaded through interfaces

Main benefits

The speed of the business today combined with the rising complexity is difficult to manage without proper tools. According to the old adage, "You get what you measure". By defining the relevant measures, measuring the results of operations and benchmarking against other organizations, managers will have a better control of their domain.

AntS Measure™ can help by supporting the data gathering, calculating metrics and presenting data in an easy-to-understand fashion. As a result, managers can find answers to questions such as:

- How much is function x costing me?
- How much should it cost?
- Which key performance indicators are below expectations?
- Which of our widget suppliers are the most reliable?
- Which business units are performing above par?

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Sample uses of *AntS Measure*™

Some sample uses of the *AntS Measure*™ are listed in the table below:

Use	Description
Company scorecard	- Measuring the performance of the company - Measuring the implementation of company strategy
Organizational unit benchmarking	Comparing the performance of organizational units and consolidating the information
Industry benchmarking	- Comparing the performance of individual companies within an industry - Companies can compare their results to competition and industry averages
Benchmarking of specific functions	- Measurement of the performance of a specific function (such as contact center, finance function) - Benchmarking across companies
Supplier benchmarking	- Measuring and reporting the performance of suppliers - Benchmarking the supplier base
Risk measurement	Evaluating and reporting the risk position of the company/project
Customer scorecard	Systematically measuring the customer satisfaction
Employee scorecard	Systematically measuring the employee satisfaction across the company's units
Environmental scorecard	Evaluating and reporting the environmental results of the company's operations

As can be deduced from the table, *AntS Measure*™ can be used for various types of measurement and benchmarking scenarios.

Software as a service

AntS Measure™ is designed to provide services to multiple companies. In many cases where multiple organizations wish to benchmark their operations it is more cost efficient for an industry association or a consortium of companies to buy and use the system instead of all the companies getting their own copy of the system. *AntS Measure*™ is often operated by one network organization (such as consortium, industry association or governmental agency). Alternatively, the system can be operated by Antrea Solutions Oy.

For individual company usage, *AntS Measure*™ can also be bought as a configurable software package to be installed and operated on company hardware.

Improve performance, increase quality and cut costs with *AntS Measure*™

Let us show you how *AntS Measure*™ can help your company achieve efficient and effective processes and better quality. We can arrange a free consultation where together we can evaluate the benefits your company would get by using *AntS Measure*™.

Antrea Solutions employees have a long experience in developing measurement systems for various purposes. We can help you set up a complete benchmarking or measurement framework, including gathering a benchmarking group if necessary, or build on top of an existing system. In larger scale development projects we can involve our consulting partners, who have first-hand experience on implementing and using *AntS Measure*™.



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